

Healthwatch Advisory Board

Thursday 18th July 2019 10.00 - 11.30am

Healthwatch Bexley Office, Devonshire Road

Present:	Rikki Garcia (RG), Jayne Garfield-Field (JGF), Joanne Flitton (JF), Sarah Richards (SR), Emily Eady (EE), Shanie Dengate (SD), Lotta Hackett (LH)
Apologises:	David Palmer (DP), Guy Stevenson (GS), Lisa Randall (LR), Vikki Wilkinson (VW), Paul Cutler (PC), Linda Cole (LC), Felicity Packard (FP), Rachel Willis (RW), Tope

Item		Action
1	Welcome, introductions and apologies. JGF welcomed the group, apologies were given.	
2	Minutes from the last meeting- 14/05/19 The minutes were agreed and ratified.	
3	Update From The Chair RG has continued to meet with people. The Scrutiny Chairs meeting was very positive. Healthwatch Bexley's UCC report was an important piece of work and has been challenged heavily by the CCG. RG has met with SD and still needs to be meet with Teresa O'Neil (Leader Bexley Council) and Anjan Ghosh (Director of Public Heath).	
4	Managers Update Annual Report JGF informed that the Healthwatch Bexley Annual Report has been sent out. The format of the report was designed by Healthwatch England. SD requested that some slight amendments be made to the financial page. There needs to be more explanation around operational costs and staffing costs. JGF will organise the amendments and write a short narrative. Annual Meeting The theme this year will be based around deaf awareness. Mencap have agreed to perform their "This Is Me" sign language song.	JGF

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	<p>We are hoping that charities, PPG's, the public and the Mayor will be attending.</p> <p>Items for the agenda will include talking about the annual report, providing an update on the carers report, and changes to Mencap.</p> <p>Sir Robert Francis is unable to attend the meeting on the 24th September. It was suggested that the date was moved to accommodate Sir Robert. JGF will follow up on this.</p> <p>It was also suggested that we have a couple of other high profile speakers. JGF will speak to Healthwatch England to see if an additional speaker would be available.</p> <p>SD suggested Jackie Belton, the new CEO for Bexley Council, might be a good choice.</p> <p>JGF will also speak to Karen Leahy who is an interpreter for the deaf about speaking.</p>	<p>JGF</p> <p>JGF</p> <p>JGF</p> <p>JGF</p>
5	<p>Work Plan Update</p> <ol style="list-style-type: none"> 1. Hospital Discharge D2A- The report has been completed and is being received well. It is being used by Adult Social Care. 2. Flu Report – this has now been completed. 3. Audiology Questionnaire- LC is picking the project up and has a number of engagements planned. Data should be back in time for the annual meeting. 4. Crisis Line Evaluation- The data for this is currently being written up. 5. GP Online Evaluation - This piece of work is still ongoing, with Emily (our HW volunteer) coming into the office as and when she can. 	
6	<p>Additional Projects Update</p> <ol style="list-style-type: none"> 1. NHS Long Term Plan – This is now complete and Healthwatch Greenwich will write up the final report. Healthwatch Bexley will do a separate write up of the local data. 2. Prevention/Obesity Strategy- This is going well with the majority of questionnaires having been inputted. There are a couple of engagements left before the work closes on 25th August. 	
7	<p>Future Projects</p> <ol style="list-style-type: none"> 1. Healthy Start Vouchers – We will be looking into why mums are not utilising Healthy Start vouchers. Women under 18 who are pregnant qualify for the vouchers regardless of their income. Women over the age of 18, who are at least 10 weeks pregnant or 	

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	<p>have a child under the age of four and on a low income also qualify. The vouchers equate to £3.10 per week and can be used to purchase milk, cows milk, infant formula milk and fresh/frozen fruit and vegetables. We will be visiting children's centres and various fun day events throughout the summer to investigate why the uptake of these vouchers is so low.</p> <ol style="list-style-type: none"> 2. Phlebotomy- JGF to speak to Annie on when this work will commence. 3. Deaf Community – SR has completed an electronic British Sign Language Directory which will be promoted at the Annual Meeting. Deaf people are not getting health messages so hopefully this on-line directory will be a useful tool for them. 4. Transition – JGF met with Karen Upton and Dorothy Pilling from CAMHS. Lisa from Bexley Voice was going to attend but it was too short notice. Karen Upton is talking to Julie Fairhead from Bexley Voice about the amount of work CAMHS has. 5. Adult Social Care – Domiciliary Care – JGF has spoken to Maria Dennington about Healthwatch Bexley engaging with older people about their Domiciliary Care. SD commented that she had forwarded the Care at Home and D2A reports on to Maria Dennington. Discussions about this piece of work are ongoing. 	JGF
8	<p>Volunteer update We are progressing slowly with finding volunteers.</p> <p>Sharon Bennet an ex-Age UK employee has joined us as a volunteer. She has lots of experience with older people and would be a great asset for the Domiciliary Care project.</p> <p>Marsha Johnson has also joined us. She has just completed her GCSE's and wants to pursue a career in medicine.</p> <p>We have one other enquiry through BVSC which we are following up.</p> <p>We continue to use our Mencap volunteers for events and Age UK volunteers for library visits.</p> <p>SD suggested we send her our volunteer advert which can be incorporated into the weekly Bexley Bulletin and quarterly Bexley Magazine.</p> <p>Healthwatch Bexley will also be teaming up with Mind for future events where possible.</p>	JGF

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9	<p>Advisory board members updates</p> <p>LH – There is going to be a system reform in the NHS which will see six CCG’s merging to become one. This will involve restructuring the teams at an executive level and local level. Local Place Based Boards will have a local presence in each borough. The Executive Board will be centrally based and will see a merger of the executive teams. Primary Care Networks (PCN’s) came into force on 1st July. Bexley have four PCN’s across three localities. Ingleton opted out of the scheme, however their patients will still benefit from the services within the locality of Ingletons PCN.</p> <p>SD – Adult Social Care is being redesigned and the council are asking the public to become engaged with the “Pathways Project”. A number of engagements are scheduled over the coming months. LH commented that the published flyer advertising the engagements had the incorrect dates on. SD to ensure these are corrected.</p> <p>The Prevention and Obesity Strategy work is progressing. Sign off is in October 2019.</p> <p>The new Council CEO Jackie Belton is now in place and an invitation to the Healthwatch Bexley Annual Meeting should be extended to her.</p> <p>SD will introduce RG to Jackie Belton via e-mail. RG to follow up with an introduction meeting.</p>	<p>SD</p> <p>JGF</p> <p>SD/RG</p>
	<p>Any other business</p> <p>Advisory Board Meeting dates are proving difficult to schedule when everyone is available. JGF suggested we alternate the days of the meetings so we can get different people to attend each time.</p> <p>CCG AGM is being held on 5th September at 6pm. Venue TBC.</p>	
	<p>Date of next meeting TBC</p>	